

## TERMS & CONDITIONS

The Fire & Clay Festival is presented and organised by Montsalvat.

These Terms and Conditions apply to all bookings, ticket types, workshops, demonstrations, talks, firings, and associated activities forming part of the Fire & Clay Festival.

## BOOKINGS & PAYMENTS

Full payment is required at the time of booking to secure participation. All bookings must be made via the official portal:

[montsalvat.com.au/program/fire-clay](https://montsalvat.com.au/program/fire-clay)

Places are limited and cannot be held without payment. Confirmation of booking serves as proof of registration.

## ACCESS & PARTICIPATION

Festival activities take place across designated art spaces, kilns, and outdoor areas within Montsalvat. Access to restricted areas is limited to registered participants, presenters, and authorised personnel. Participants must follow all instructions provided regarding entry, safety, and site access. Information and arrival details will be supplied after booking.

## REFUNDS, TRANSFERS & NON-ATTENDANCE

Refunds are not provided for change of mind after booking. Please ensure you can attend all scheduled dates prior to registering. Transfer of a booking to another participant may be considered subject to approval and may incur an administration fee.

Requests for refunds made prior to festival commencement may be considered at Montsalvat's discretion and, if approved, will incur a 4% administration fee.

Festival sessions cannot be rescheduled or repeated. No refunds or credits are issued for missed sessions or non-attendance.

## ILLNESS

If you are unable to attend due to illness, please notify us as soon as possible via [fireandclay@montsalvat.com.au](mailto:fireandclay@montsalvat.com.au). Tickets are non-refundable in the case of illness; however, a transfer to another participant may be arranged, subject to approval.

## **Program Changes & Event Cancellation**

Montsalvat reserves the right to modify any aspect of the festival where reasonably necessary, including changes to presenters, programme content, schedules, venues, demonstrations, or advertised activities.

The festival program is subject to change without notice.

Montsalvat is not liable for any loss, cost, or disappointment resulting from changes required due to circumstances beyond its reasonable control, including but not limited to presenter illness, travel disruption, material or equipment failure, weather conditions, safety requirements, force majeure events, or insufficient enrolments.

If a session or the festival is cancelled by Montsalvat, participants will be notified as soon as practicable and offered either a pro-rata refund or a credit for a future Montsalvat or Clay Talk program. This constitutes the full extent of liability. No compensation will be provided for associated expenses such as travel or accommodation.

## **Safety, Conduct & Participant Risk Acknowledgement**

Festival activities may involve exposure to heat, open flame, kilns, tools, equipment, smoke, uneven surfaces, and outdoor conditions. By attending, participants acknowledge these inherent risks and agree to follow all safety instructions provided by staff, technicians, and presenters.

Closed footwear and appropriate clothing are required in working areas. Participants accept responsibility for their own safety and personal property while onsite.

Montsalvat reserves the right to refuse entry or remove any participant whose behaviour compromises safety, disrupts others, or damages property. No refund will be issued in such cases.

## **Photography & Documentation**

Photography or video recording may occur during the festival for documentation and promotional purposes. Attendance constitutes consent unless written notice is provided in advance.

## **Contact**

For enquiries or requests:  
[fireandclay@montsalvat.com.au](mailto:fireandclay@montsalvat.com.au)